



ANDERIDA ADOLESCENT CARE

CRISIS MANAGEMENT POLICY

In the event of a major crisis at any of the Anderida homes, where the situation leaves the building uninhabitable, the following procedure will be implemented:

- 1) Contact the relevant emergency services.
- 2) Contact the duty on-call manager who will in turn contact the directors, relevant professionals and significant others of the young people.
- 3) Alternative residence will be sought for the short term, subject to risk assessment. This may include:
 - Moving the young people and staff to a hotel for the short term.
 - The young people visiting their parents or guardian.
 - Identifying a vacancy within an appropriate alternative home until the home is habitable.
- 4) If no other resource is available, staying at a hotel until the social worker can identify a suitable alternative placement.

The safety and wellbeing of the young people in our care is of paramount importance and we shall always ensure that their needs continue to be met, even in the most challenging circumstances.

This policy is supported by the BUSINESS CONTINUITY PROCEDURE